Office of the Chief Information Officer Directive: IT 14.01

Chapter: Mobile Device Management

Subject: Acceptable Devices, Use, and Management

Published: 12/2020

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### 1 DIRECTIVE

1.01 Whenever corporately owned or managed mobile devices are used for business purposes technical and administrative controls will be enforced to protect GNB data.

- 1.02 Mobile devices with access to GNB enterprise networks or containing GNB data must be configured with GNB controls which may include, but are not limited to:
  - (a) an approved method of authentication (password, PIN, biometric control, etc.) to enable the device's use
  - (b) a screen timeout after a GNB acceptable period of inactivity with authentication re-activation
  - (c) encryption that is enabled for GNB data in transit and at rest by default
  - (d) a GNB-approved malware protection (antivirus, firewall, spyware, etc.) is installed on mobile devices
  - (e) a GNB approved mobile device management service that includes:
    - i. remote data-wipe capability
    - ii. mobile device hardening to minimize security vulnerabilities

#### 2 PURPOSE

2.01 To ensure that GNB can securely manage and support its mobile devices and protect the GNB data they transmit or store.

#### 3 SCOPE

3.01 Applies to corporately owned or managed mobile devices that handle GNB data.

#### 4 RESPONSIBILITY

- 4.01 IT Service Provider is responsible to:
  - (a) develop and maintain the GNB list of approved mobile devices and platforms
  - (b) implement and maintain controls on mobile devices that handle GNB data
- 4.02 Employees are responsible for:
  - (a) using an approved authentication method (password, PIN, biometric control, etc.) to access the device
  - (b) promptly reporting security incidents and lost or stolen devices to the IT Service Provider
  - (c) personal applications and data.

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4.03 GNB executive management is responsible to authorize any action arising from the discovery of breaches of mobile device policies or directives.

## 5 DEFINITIONS

5.01 Mobile Device – any externally connected device that handles GNB data.

# 6 RELATED DIRECTIVES

OCIO IT 9.02 - Data Classification

OCIO IT 9.03 - Data Access Controls

OCIO IT 13.01 - System Access and Acceptable Use

OCIO IT 13.03 - Passwords

OCIO IT 13.04 - Email Acceptable Use

OCIO IT 13.05 - Internet Access and Acceptable Use

OCIO IT 13.07 - Removable Media

OCIO IT 14.05 - Acceptable Devices, Use, and Management